



## **Covid -19 Safety and Protocols**

During the Covid-19 crisis our priority will be to continue implement regulations to keep our employees and clients safe while providing our services without interruption and within guidelines. The safety and health of our employees, clients and the neighbours of clients is a priority while providing our services.

## **Landscaping Quotes, Lawn Cutting, Lawn Care and MORE!**

We are still quoting and designing!

While limiting face to face interaction during meetings, we can assure you a quote and details that will offer you confidence in choosing Red Bear. While not as personable as we would prefer our meetings will be kept to the point and occur outdoors while respecting the 2m social distancing. If sickness is in the house meetings must be rescheduled. Request your quote online and more details of the meeting and process will be offered to ensure comfort for all parties. We look forward to helping you enjoy your outdoor space, something we all need more than ever!

### **As we work the following protocols are just a few things that we will introduce:**

#### Communications:

- For many services we can correspond by email or phone to notify when we are coming.
- While we work.... we prefer that you remain in your home, if communication is necessary it should be brief and at a minimum distance of 2 meters in communications. Obviously, if anyone is sick in your home you must remain indoors.
- Increased communication via email, phone and online meeting tools.

#### Employee Safety:

- Staff communication and regular briefings on details that are to be upheld with regards to health and safety.
- Employees will be traveling in company vehicles and occasionally their own vehicles to job sites. As we only want one person per vehicle this may be necessary during these times.
- Equipment to be designated when possible to one user, limited otherwise.
- Frequent cleaning and sanitization of high contact areas.

We will continue to monitor the situation and update protocols. We are fortunate to work outside and feel that we can implement measures which will keep everyone safe and ensure social distancing is adhered to. We look forward to working with you and helping you enjoy your outdoor space!